Banner Document Management
Installing BDM Software for GATS

Software is required by WebXtender in order to view a document when using Internet Explorer. Firefox and Chrome may be used to view documents but not for scanning and indexing. If you only need to view documents, and you use Firefox or Chrome exclusively, you do not need the contents of this document and no further action is needed.

To Access the Software Center
1. Go to Start.
2. Click All Programs.
3. Click Microsoft System Center 2012.
4. Click Configuration Manager.
5. Click Software Center.
OR
In the search box, type "Software Center"

The Software Center has 4 tabs. Available Software, Installation Status, Installed Software, Options.

The Software Center will open to the Available Software tab.

Find Web Access Components and Add-ons Ver 7 SP 1 on the Available Software tab.
Continue with the next section Install the ApplicationXtender Software Using the Software Center.

Install the ApplicationXtender Software Using the Software Center

Ensure you are on the Available Software tab.
Click the box in front of BDM Web Access Components and Add-ons Ver 7 SP 1 and click Install.
If you have BDM Web Access Components and Add-ons Ver 7, this process will uninstall the older version.
The **Installation Status** tab will display and the BDM software should be on the list with a Status of **Installing**.

And finally, installed.

When the installation is complete, the BDM Software will display on the **Installed Software** tab.

Close the Software Center by clicking the X at the top right of the screen.

Be sure to test the software using the following instructions.

**User Testing of the Installation**

*Open a document*

Call up any document using either Banner or BDMS.

Open it.

If you see information about an ApplicationXtender file needed and prompted with "Allow" then click Allow.

If the document opens, all is well.

*If any of the above fails, please notify BDM_Support@txstate.edu*